

NORTH STATE SUPERVISED VISITATION SERVICE PROVIDERS trained in California State Standards 5.20

Following is a voluntary listing of agencies and individuals who have attended a California State Standards training, have a professional license or business license, have declared they have liability insurance and are willing to be contacted by private parties to contract for visitation service:

This voluntary listing implies no credential, eligibility or recommendation of providers!

*This listing neither regulates or monitors service providers and therefore cannot certify that those listed are current in the State Standards or AB 1674 state law. This listing is a contact resource only and is **not to be interpreted as any sort of 'recommendation'** for the providers listed. It is intended only as a contact resource by which parents might **begin** their search for a local provider. **You will want to be a careful consumer when choosing or contracting with any provider.***

Contract only with a provider who abides by the California State Standards 5.20.

And has a court declaration on file that they meet the requirements of Assembly Bill No. 1674.

Obtain a written contract BEFORE your first visit! That contract should include all the rules, the safety precautions, record keeping policy, report distribution and billing information. Inquire about the provider's credentials, experience, insurance (*auto and professional liability*) and **be sure they plan to ALWAYS follow the Standards.**

The provider should allow NO CONTACT between the custodial and noncustodial parents unless ordered by the court.

Access to Visitation	Free	Visitation education and free visit hours
<u>"Quick Start"</u> Program:		available for Shasta Family Court Ordered families.
<u>Education/referral through:</u>	Visits Call:	<i>To access grant service you must Call Quick Start before scheduling visits with any provider.</i>
Northern California Center for Family Awareness	244-5749	

A "Professional Provider" is anyone who charges for the service or works through an agency.

*Things to think about **before** choosing a Professional provider:*

- The provider's compliance and promise to adhere to Standard 5.20
- The professional level of their intake with you and the children, and their ability and written contract to provide all parties with comprehensive and neutral reports free of charge.
- The level of staff experience and expertise. Be sure they have a Declaration on File with the court!
- Professionalism: because you will be dependent on them for safety and neutral reporting.
- Child abuse and criminal background checks (fingerprinting) clearance for staff

Both parents must have separate interviews with the provider before the first visit. During intake ask all your questions, discuss the provider's policies and procedures, be certain you understand the rules and what is required of you. **Obtain a copy of the Contract before you begin.**

Services are provided through grant funds from California's Access to Visitation Grant funded by the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (Pub. L. 104-193), Title III, Subtitle I — Enhancing Responsibility and Opportunity for Nonresidential Parents, Section 469B of the Social Security Act or the California OES SP grant.

PRIVATE PROVIDERS	CONTACT PHONE	FEE SCALE per Hour	Web-contact	Private office or Public location	Language English and:
<u>"Advanced Counseling"</u> Dawn R. Maness	945-2192	\$60.00	ms.dawnmaness@gmail.com advancedcounselinginc.com	Private	
<u>"Family and Children's Counseling Services Inc."</u> Bryony Hottendorf Melinda Haynes	360-6852	\$60.00	intakecoordinator@healplaylove.org https://www.healplaylove.org/getting-started.html	Public	
<u>"Quality Moments Inc."</u> Pam Coakley Sasha De la Cadena Beth Sommerfeld	768-1334	\$60.00	pamsmoments@gmail.com	Private	Spanish

Do not use a provider without a Written Contract and an intake session *Before the first visit.*

Including:

- Fees and method of payment for visits and all services. There should be no fees for reports. (Visitation Reports *must be provided when requested regardless of payment.*)
- Safety and security measures, particularly, the physical separation of parents. Parents must not have any contact in or around the visitation site.
- The program conditions and guidelines, and stated reasons for interrupting or ending a visit,
- The confidentiality of service, and their ability to produce clear and neutral reports to the court.

If your court order allows for a "Nonprofessional" Provider, Keep in mind that this person must:

- Speak the same language as the visiting parent and child.
- Be impartial; and be comfortable in following and enforcing the court order.
- Comply with the requirements, terms and conditions in Standard 5.20.
- Make every reasonable effort to assure the safety and welfare of all during the visitation; avoid any conflict of interest and always maintain their neutrality.

Read the Guide for the Non-Professional Provider of Supervised Visitation before enlisting the provider and give them a copy of the Guide. They may also contact Quick Start for information.

A Nonprofessional Provider is NEVER PAID for their service.

To review the qualifications and guidelines for providers, read the **Uniform Standards of Practice for Providers of Supervised Visitation 5.20**, available online through the Judicial Council, *Rules of Court*:

http://www.courtinfo.ca.gov/cms/rules/index.cfm?title=standards&linkid=standard5_20

For information about this listing or to find resources concerning the role of the provider contact:

Northern California Center for Family Awareness 530-244-5749 middleton.jenni@gmail.com